ENPRESS LLC ONE Filtration Simplified™, PIONEER™ & Poly-UF™ - Limited Warranty

- 1. ENPRESS, LLC ("ENPRESS") warrants the following Products to be free of defects in material and workmanship for the following periods, beginning from the date of purchase: ENPRESS ONE Filtration Simplified™ (ONE) products, including Cartridge Tank™ and Filter solutions, **one (1) year**; Poly-UF™ products **three (3) years**; and ENPRESS PIONEER™ filtration systems, **one (1) year**, with replacement PIONEER™ filters warranted for **thirty (30)** days.
- 2. This warranty is extended to the original purchaser by authorized OEM distributors and resellers. The warranty is not transferable by the original purchaser. Use of the ENPRESS Products constitutes the purchaser's acceptance of the terms of this Limited Warranty.
- 3. This limited warranty does not cover any Products purchased for use in applications for which the Product is not intended or suited. It is the responsibility of the purchaser to determine if the ENPRESS Products are suitable for the purchaser's particular application.
- 4. ENPRESS' obligations under this warranty are limited to the repair or replacement (at ENPRESS's sole discretion) of failed or defective Products manufactured by ENPRESS during the warranty period (described above).
- 5. ENPRESS assumes no liability for the determination of the proper equipment necessary to meet the purchaser's requirements, and ENPRESS does not authorize others to make any such determinations on behalf of ENPRESS.
- 6. ENPRESS assumed no liability and extend no warranties, expressed or implied, for the use of its Products with a non-potable water source or a water source which does not meet the conditions for use described in the owner's guide or performance data sheet for the Product.
- 7. This warranty applies only when the Products are within the stated specifications and service life (as indicated in ENPRESS's Product literature) from the date of purchase, beyond which ENPRESS is absolved of any and all liability for any use of the Product.

THE REMEDIES OF BUYER SET FORTH IN THIS LIMITED WARRANTY ARE EXCLUSIVE AND ARE IN LIEU OF ALL OTHER REMEDIES AND WARRANTIES (INCLUDING WARRANTY OF MERCHANTABILITY AND FITNESS FOR PARTICULAR PURPOSE) AND NO REPRESENTATIONS, GUARANTEES, OR WARRANTIES, EXPRESS OR IMPLIED, ARE MADE BY ENPRESS IN CONNECTION WITH THE MANUFACTURE OR SALE OF ITS PRODUCTS. NO WARRANTY SHALL EXTEND BEYOND THE APPLICABLE TIME PERIOD STATED IN BOLD FACE TYPE ABOVE. THE LIABILITY OF ENPRESS, WHETHER IN CONTRACT, TORT, UNDER ANY WARRANTY, OR OTHERWISE, SHALL NOT EXTEND BEYOND ITS OBLIGATION TO REPAIR OR REPLACE, AT ITS OPTION, ANY PRODUCT OR PART FOUND BY ENPRESS TO BE DEFECTIVE IN MATERIAL OR WORKMANSHIP. ENPRESS SHALL NOT BE LIABLE FOR COST OF REMOVAL OR INSTALLATION. NO EMPLOYEE, REPRESENTATIVE OR DISTRIBUTOR IS AUTHORIZED TO CHANGE THE FOREGOING WARRANTIES IN ANY WAY OR GRANT ANY OTHER WARRANTY ON BEHALF OF ENPRESS.

This warranty gives you specific legal rights and you may also have other rights which vary from state to state

8. This warranty for the ONE Product is not effective unless and until a qualified installer performs Product specific ENPRESS LLC Product Protocol, when required, for testing, record-keeping and certification of the ONE Product prior to installation.

9. THIS WARRANTY EXCLUDES THE FOLLOWING:

- a. Damage caused by improper installation, operation or care.
- b. Damage caused by chemical attack, environment, accident, fire, flood, freezing, Act of God, misuse, misapplication, neglect, oxidizing agents (such as chlorine, ozone, chloramines and other related components), alteration, installation or operation contrary to the printed instructions, or by the use of accessories or components which do not meet ENPRESS's specifications, including the use of a replacement element not manufactured or supplied by ENPRESS LLC. Refer to the specifications section in the Installation and Operating manual for approved application parameters.
- c. Modification or alteration by other than ENPRESS LLC employees.
- d. Rubber type parts and normal wear items i.e. "O" rings, etc...
- e. Any costs of labor or expenses expended in the removal and/or installation of unit, or any surrounding device.
- f. Altering or removing the ENPRESS LLC information label.
- g. Use of non ENPRESS LLC approved cartridges, filters, or replacement parts with the appropriate systems or vessels.
- h. Non-use of supported piping for plumbing connections to In/Out connections.
- 10. Repair or service under this warranty is to be provided by the distributor/installer who sold the Product to the purchaser. If the distributor is unable to provide warranty service, contact: **ENPRESS LLC**, 34899 Curtis Blvd., Eastlake, Ohio 44095; Phone Local 440-510-0108; Toll Free 866-859-9274; Fax 440-510-0202. A Returned Goods Authorization (RGA) number must be received from ENPRESS prior to returning any Product, and such number must be placed on all shipments to and correspondence with ENPRESS. When making a warranty claim, please be prepared with the following information: 1) Model and serial number; 2) Date of installation; 3) Name of installer; 4) Nature of any problem or defect; and 5) Your address and contact information.